
RULES AND REGULATIONS

Section III - Meters

3.10 METER TESTS

- (a) All new meters shall be checked for accuracy before installation. The cooperative will, at its own expense, make periodical tests and inspections of its meters in order to maintain a high standard of accuracy and to conform with the regulations of the Public Service Commission.
- (b) The Cooperative will make additional tests of meters at the request of the member, provided the member does not request such test more frequently than once in twelve (12) months and upon payment of a fee for obtaining and testing of \$17.55 paid in advance (I) which is refundable to consumer only if the meter does not test within the 2% fast or slow range. (R)
- (c) If test results on a consumer's meter show an average error greater than two percent (2%) fast or slow, or if a consumer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a consumer, the cooperative shall immediately determine the period during which the error has existed, and shall recompute and adjust the consumer's bill to either provide a refund to the consumer or collect an additional amount of revenue from the under billed consumer. The Cooperative shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the consumer. If that data is not available, the average usage of similar consumer loads shall be used for comparison purposes in calculating the time period.

If the Consumer and the Cooperative are unable to agree on an estimate of the time period during which the error existed, the Kentucky Public Service Commission shall determine the issue.

In all instances of consumer over billing, the consumer's account shall be credited or the over billed amount refunded at the request of the consumer within thirty (30) days after final meter test results. The Cooperative shall not require consumer repayment of any under billing to be made over a period shorter than a period coextensive with the under billing.

CANCELLED

December 2, 2025

DATE OF ISSUE: JULY 13, 2022

DATE EFFECTIVE: JUNE 30, 2022


ISSUED BY: /s/ Kenneth E. Simmons,
President & CEO

BY AUTHORITY OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2021-00407
DATED JUNE 30, 2022.

**KENTUCKY PUBLIC
SERVICE COMMISSION**

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

6/30/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)